INTERNATIONAL

Organizational Membership Application & Management Instructional Handbook



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This Organizational Membership Handbook will provide details and instructions for the following:

- ✓ Roles Defined
- ✓ New Application Process- All Categories
- ✓ Processing & Access Code
- ✓ Accessing the Portal
- ✓ Changes to your Roster
- ✓ Changes to Contact Person Info
- ✓ Annual Dues Renewal Process

Reach out to <u>membership@aacei.org</u> or contact the Member Services Coordinator (MSC) directly at 304-413-0144 if you have questions or need assistance.

ROLES DEFINED

Contact Person (CP): the designated representative for your company.

The Contact Person, herein referred to "CP" is an important and vital link between your organization and AACE International. Be sure to add your name to the roster if you wish to enjoy all the Membership benefits.

The Membership Services Coordinator at AACE International will be referred to as the "MSC" and will work exclusively with the CP.

Contact Person Responsibilities:

- 1. Manage the designated list of corporate members, including uploading the initial roster, adding members to the roster, removing members from the roster, and approving renewals.
- 2. Manage CP information in the event of any changes
 - Important: if your position as CP changes, you must provide your replacement's name and communication details, even if this replacement is temporary
- 3. Identify the billing address (physical and electronic) as it will appear on your account as well as the invoice
- 4. Authorize and coordinate Membership dues payment including initial, additions, and renewal payments
- 5. Communicate with MSC all questions and concerns regarding your Organizational Membership

After your initial application, as well as any changes you submit throughout the year, is received, the MSC will review and verify each member on your roster. The following items will be checked and verified:

- a. If a profile for listed member is found in our database, this member will keep that AACE ID number, the MSC will update email address
- b. If no profile is found, the MSC will create a new profile and an AACE ID number will be assigned
- c. If a member is already active and paid as a regular member or under a different Organizational Membership, they cannot be included on your roster for the current year

* You will have opportunity to include these active member(s) in the next year's roster

Member Services Coordinator (MSC): the designated staff member for AACE International.

The MSC is your primary contact at AACE International Headquarters to get answers to all of your questions and for support and assistance throughout your membership experience.

Member Services Coordinator (MSC) Responsibilities:

- 1. Review and verify all members submitted by CP
- 2. Prepare and email the invoice for payment, ensuring a timely and accurate delivery
- 3. Process member(s)s to active status on the Organization's roster after payment is received and processed by AACE International
- 4. Create and issue the unique Access Code to the CP
- 5. Process member(s) added by the CP
- 6. Process member(s)s removed by CP
- 7. Communicate annual dues renewal notices and deadlines with CP
- 8. Follow up with CP to ensure accurate roster and ask for a final approval at dues renewal time

MAKING A NEW APPLICATION (new organizational membership only)

A new organizational membership application is powered by Quickbase – an online database system. You can access the application portal by clicking <u>here</u> or on our website at web.aacei.org as demonstrated below:

- (1) Hover over Membership
- (2) Scroll to and hover over Memberships Categories Offered
- (3) Select Organizational Membership



The Organizational Membership page details the three membership options to help you to decide which best fits your organization.



the credit!

Once you decide which organizational membership will best fit your needs, click on the "apply" button that will redirect you to the application.

De la constante							
cation for Organizational N	embership Organizational Membership Portal						
4/4@E							
NTERNATIONAL							
ome and thank you for ye	ur interest in organizational membership. When you're read	dy, select the blue *NEW	APPLICATION* button	to complete your application.			
we questions or need additional info	rmation, please contact Member Services Coordinator, Gina Mazzetti at gmazzetti@eac	in org or 304-413-0144.					
here to join AACE							
w Application							
view of Memberships Offe	red			Membership Benefit Comparison			
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Once you land on the application page, look for the "New Application" blue button and click it to start your application. NOTE: You will have to complete the application in its entirety – there is no option to save and resume later.

Start here to join AACE

New Application

Complete all information as requested. NOTE: All fields with a red * are required fields.

Company:

Company		
Company Name *	Select the type of membership applying for *	Membership Status
ABC	Corporate Member Public Member	Pending
	O Corporate Member Plus	
Address *	Country *	
123 Main Street	United States	~
City or Province *	State	Postal Code
Morgantown	West Virginia 🗸	26505
Website *		
www.website.com		

- Enter Company Name
- Select the Membership type: Corporate Member, Public Member, or Corporate Member Plus

NOTE: Membership status will remain as "Pending" until payment is received and processed.

• Enter your physical address, country, city or province, state (if applicable), postal Code (if applicable) and website address.

Purchase Options (for Corporate Member Plus membership only):

If you selected Corporate Member Plus membership type, you have the ability to purchase extra options. It is not mandatory to select Add-On Options, however, once the open enrollment period has ended (May 31) you are not able to purchase add-on options.

~	Purchase Options						
	Check the item(s) below that you want in addition to the bas	se membership benefits:					
	Conference Recordings (collection of previous years)	Conference & Expo with recordings	✓ Publications (CE Notebook, S&K, Cert Study Guides)	Seminars at the Conference & Expo	🗹 Exhibit & Sponsorship		
	Exclusive Webinar(s)	CCP Seminar-in-a-Box	CEP Seminar-in-a-Box	EVP Seminar-in-a-Box	PSP Seminar-in-a-Box		

The total cost for any "Add-On Options" you select will be reflected in the Invoicing Details.

Contact Person:

v Contact Person							
	First Name *	Last Name *	Email *	Phone *	Specify if the contact person will also be a member: *	AACE ID# (if known)	
	Gina	Mazzetti	gmazzetti@aacei.org	3044130144	Contact is also a member Contact is not a member		

Enter the designated CP for your organization.

If the CP will be added as a member on your roster, you will select "Contact is also a member" and provide the AACE ID number (if known). If you are unsure of the AACE ID number, the MSC will search the database for a match or create a new profile for this individual who will be included on your roster.

If the CP will not be a member listed on your roster, select "Contact is not a member".

~ (Contact Person						
First Name * Last Nam		Last Name *	Email *	Phone *	Specify if the contact person will also be a member: *		
	Gina	Mazzetti	gmazzetti@aacei.org	3044130144	O Contact is also a member O Contact is not a member		

Managing or changing the CP will be covered in a later section.

Membership Roster:

Membership Roster



The default value for the for the roster total is 10 because you will be invoiced for a minimum of 10 members. If your roster is greater than 10, replace the default value with your total. The total number you enter will be reflected in the Invoicing Details.

Access and Download the Membership Roster Template.



Click on the hyperlink to download the Excel template. It will automatically download and usually displays in the bottom left side of your browser screen. If you do not see the file, navigate to your DOWNLOADS folder (typically below your Desktop folder).

Open the Excel file:

	Α	В	С	D	E	F	G
1	#	AACEID	First Name	Last Name	Start Date	Preferred Email Address	Phone #
2	1						
3	2						
4	3						
5	4						
6	5						
7	6						
8	7						
9	8						
10	9						
11	10						
12	11						
13	12						
14	13						
15	1/						

Provide all requested information and keep in mind if you do not know the AACE ID number, you may leave the cell blank - the MSC will search the database for a match or create a new profile for that individual. When done, save the file; you will want to take note of the file folder location and use an easily identifiable file name, for example: 2022CorpRoster.xlsx.

Upload Your Membership Roster:



Select the "Browse" button and navigate to the file you just saved and select OPEN. The file will be attached.

Invoicing Details:

~	Invoicing Details	
	Base Cost + additions beyond 10	Total Due
	1900.00	1900.00

Your final invoice will reflect any and all changes made after submission of this application.

The total due is based on membership type, total roster count, and any additional options (for Corporate Member Plus only).

The final step is to review your application and agree to the Terms.

Terms & Agreement:

~	· Terms & Agreement
	By submitting this application, I certify that I represent the company or organization named in the application and possess financial and administrative permission to request membership for our employees and invoicing the organization according to the current fee structure that may be paid by credit card, check or money order, or wire transfer. I agree to pay any and all banking fees as applicable to the selected mode of payment. I understand this application is subject to further review by AACE Headquarters and may be denied, in which case an explanation will be provided to me. I further attest that all information provided is true and correct to the best of my information and belief.
	✓ Agreement *
•	Save & close 👻 Cancel

If you are satisfied with your application, Check the "Agreement" box, and click "Save & Close".

When you reach a "Thank you" page, your application has been submitted.

Application saved

Thank you for your application. You will be contacted by a membership representative soon. In the meantime, if you have any questions or need additional assistance, please contact us at:

membership@ aacei.org or +1.304.413.0144

PROCESSING & ACCESS CODE

After your application is received the MSC will process and provide the CP a unique access code to the Organizational Membership Management Portal. The CP will use the portal to review the final roster and provide authorization for invoicing. Once payment has been processed, the MSC will activate the membership and notify all members on the roster of active membership. The unique code should be kept in a safe and convenient location.

Once you are approved for access, the following tasks can be performed.

- 1. Review roster
- 2. Add new members to your existing roster
- 3. Remove existing members from your roster
- 4. Add, change, or update CP name and communication details
- 5. Prepare membership and roster for renewal

Note: You can add and/or remove members at any time, but we encourage you to only remove members if they are no longer employed by your company.

ACCESSING THE APP:

The CP will have access to the Organizational Membership Management portal 24/7 by <u>clicking here</u> or through the AACE International <u>website</u>:

- (1) hover over Membership
- (2) select Manage My Organizational Membership
- (3) click the Manage My Membership Button



You must know your unique Access Code, issued to you via email, from the Member Services Coordinator. If you are unsure, reach out to <u>membership@aacei.org</u> or the Member Services Coordinator directly at 304-413-0144 for assistance.

ADDING A MEMBER TO YOUR ROSTER:

Access the Organizational Management App through the AACE International <u>website</u> or click <u>here</u>.

Enter your Access Code and hit enter or select the search icon.



The fields with a red * are required.

The Company Name field will automatically populate with your Company name.

- Enter the AACE ID#, if known
- Enter First Name
- Enter Last Name
- Enter **Start Date as the date you wish your new member to be added. **Keep in mind, this member will not be officially moved to active status until the payment is received and processed
- Enter the preferred Email address

🎄 Member Roster	Add Member > Reports & Charts
	If you are entering more than one person, use the drop-down arrow and select SAVE & NEW until you have entered all of your members. Then select SAVE & CLOSE. If you accidentally hit Save & Close before you are done, you will have an opportunity to add more once you are given an Access Code from Headquarters. Please DO NOT add your company again
Company Name *	ABC ×
Enter AACE ID# (if known)	
First Name *	
Last Name *	
Start Date *	mm-dd-yyyy 💼
Preferred Email Address *	
	Archive
Save & close Cancel	

Click on "Save & close" to save your addition. You will be returned to you home page and will see the new person listed.

If you have more than one person to add, select "Save & New" and a new blank record will display.

Last Name *	
Start Date *	mm-dd-уууу 🛗
Preferred Email Address *	
Save & close 🔶 Cancel	
Save & close	
Save & new	
Save & keep working	

The MSC will receive notification of your submittal. An invoice will be prepared and emailed to the CP. This PDF invoice will have an embedded, customized hyperlink for credit card payment. After payment is received and

processed, new members will move to active status and will remain active through December 31 of the current year.

REMOVE A MEMBER FROM YOUR ACTIVE ROSTER:

Access the Organizational Management App through the AACE International <u>website</u> or click <u>here</u>.

Enter your Access Code and hit enter or select the search icon.

Home	
Organizational Membership	Organizational Membership Management Portal
Welcome Valued Member	
INTERNATIONAL	-
Access & Manage Your Orga	nization's Roster
Access Code Enter your secure access	code Q
Match search term exac	tly

Click on "Grid Edit" displayed directly above your roster.

¢	Compan	ies > ABC	orts & Charts					
	Access Code:	499999ABC						
~	Company l	nformatio	า					
	AACEID	Company	Membership Type	Membership Status	Historical Join Dat	e		
	499999	ABC	Corporate Member	Active	05-01-2021			
	Total Paid Slots	# of Members	Slots Open					
	25	<u>10</u>	15					
	Member Rost	er Conta	t Person Archiv	ed Member Roster				
					-			
	To add some	one new, either s	elect the ADD MEMBER	link and enter the info	ormation OR select "	GRID EDIT" and enter the detai	ils in the table (you may	r tab between the fields).
	To remove so	meone from you	r roster, select "GRID ED	IT" and check the REA	NOVE box.			
	Remember to	select SAVE & C	LOSE.					
	Add Mem	ber						
	Full Repo	ort Grid Edit	Email More 🔻 10	Members				
		AACEID	First Name 🛛 🗸 Last	Name Start Date	e End Date	Preferred Email Address	Company Name	Remove

Navigate to the person you want to remove and enter the effective end date and select the "Remove" box. Continue this action for additional members to remove.

Member Ro	oster	Company	Roster - cur	rent	1			
New Member	More -							
	AACEID	First Name	👻 Last Name	Start Date	End Date	Preferred Email Address	Company Name	Remove
NEW 🖉 🎯		Sue	Doe	02-01-2019	08-12-2021	sdoe@whoolery.com	Whoolery Training LLC	
NEW / @		Bob	Doe	06-04-2020		bdoe@whoolery@com	Whoolery Training LLC	
NEW / O		Jane	Doe	07-01-2021		jdoe@whoolery.com	Whoolery Training LLC	
NEW // (0)		Beth	Moore	08-13-2021		bmoore@whoolery.com	Whoolery Training LLC	

Select Apply Changes



Select Save to complete and save all changes

			Full Report	Grid Edit	Email Mor	e 🔻 4 Members					
				AACEID	First Name	✓ Last Name	Start Date	End Date	Preferred Email Address	Company Name	Remove
			NEW 🖉 💿		Sue	Doe	02-01-2019	08-12-2021	sdoe@whoolery.com	Whoolery Training LLC	~
• • • • • • • • • • • • • • • • • • •			NEW 🖉 🎯		Bob	Doe	06-04-2020		bdoe@whoolery@com	Whoolery Training LLC	
Save Apply	/ Changes	Cancel	NEW 🖉 📀		Jane	Doe	07-01-2021		jdoe@whoolery.com	Whoolery Training LLC	
			NEW 🖉 💿		Beth	Moore	08-13-2021		bmoore@whoolery.com	Whoolery Training LLC	

The MSC will receive notification of your submittal and move this removed member to your "Archived Member Roster".

Your account will reflect the open slot(s) if you did not replace this member. Removed members can be viewed in your Archived Member Roster tab.

TO VIEW YOUR ARCHIVED MEMBER ROSTER

Access the Organizational Management App through the AACE International <u>website</u> or click <u>here</u>.

Enter your Access Code and hit enter or select the search icon.

0										
Home										
Organizatio	onal Membe	ership (Organiz	zational Men	nbership Man	agement Portal				
Welcome	Valued Men	nber								
Α	A									
INTE	ERNATIO	NAL								
Access & N	Manage You	ır Organi	ization	s Roster						
Access Code	Enter your secur	re access co			9					
		torm ovactly	/							
	Matchiscarch	term exactly	/							
	Materracaren	term exactly	/							
		term exactly	/							
Select the	e "Archi		Mem	ber Ros	ster" tab					
Select the Companies	e "Archi	ived f	Mem	ber Ros	ster" tab					
Select the Companies	e "Archi XYZ Col Create your com Select the Conta Select the Memb	ived f mpany inform to tab to ent ber Roster ta	Mem Mem action first ter your de b to enter	ber Ros	ster" tab					
Select the Companies	e "Archi XYZ Co Create your com Select the Conta Select the Memb 589746XYZ	ived f mpany inform cct tab to ent ber Roster ta	Mem hation first ter your de b to enter	ber Ros	ster" tab					
Select the Companies	Create your com Select the Conta Select the Memb 589746XYZ	ived i mpany inform to be not	Mem nation first ter your de b to enter	ber Ros	ster" tab					
Select the Companies Access Code	e "Archi XYZ Co Create your com Select the Conta Select the Memb 589746XYZ	ived in mpany inform mpany inform tab to ent ber Roster ta Membership	Mem mation first ter your d b to enter	ber Ros	ster" tab					
Select the Companies	Create your com Select the Conta Select the Conta Select the Memb 589746XYZ	ived f mpany inform ct tab to ent per Roster ta Membership Active	Mem nation first ter your de b to enter b to enter	ber Ros esignated represe your members.	ster" tab					
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Select the Companies Access Code	e "Archi XYZ Co Create your com Select the Conta Select the Conta Select the Memt 589746XYZ Mpany YZ Company VZ Company ber Roster rt Grid Edit AACEID Fi	ived f mpany inform apany inform tat bo ent ber Roster ta Membership Active Contact f Email f irst Name	Mem ation first ter your de b to enter b status Person More V	ber Ros esignated represe your members.	entative. Lember Roster	e Preferred Ema	il Address_	Company Name	Remove	Archive

The Archived Member Roster is view only; you are not able make changes. If you feel there is a discrepancy, reach out to the MSC.

ADDITIONAL OR CHANGING CONTACT PERSON INFORMATION:

Any time you need to add, update, change, or replace CP information.

Go to the <u>Quickbase App</u> and enter your unique ACCESS Code.

n Home					
Organiza	tional Membership	Organizational Mer	nbership Ma	anagement Po	ortal
Welcome	e Valued Member				
Δ					
INT	ERNATIONAL	-			
Access &	Manage Your Orga	nization's Roster			
Access Code	E Enter your secure access of		۹ 🔶		
	Match search term exac	tly			

Click on the "Contact Person" tab

Companies ABC



Click on "Add Contact":

Companies ABC

	Create your cor Select the Cont Select the Mem	mpany information tact tab to enter you uber Roster tab to e	first. ır designated re nter your memb	presentative. ers.			
Access Code	499999ABC						
Company							
AACEID C 499999	ompany Mem ABC Activ	bership Status H /e (stjoinDt 05-01-2021				
Current Men	nber Roster	Contact Perso	n Archive	ed Member Rost	ter		
Add Cor	tact						
Full Rep	ort Grid Edit	Email More	▼ 1 Contact				
NEW 0	Record ID	FirstName 416 Missy	LastName Smart	Email smart@me.com	Phone 4567891156	Membership Contact is not a member	Related Company2 - Company Name <u>ABC</u>

If the new or additional CP is not a member, select "Contact is not a member". Continue to enter the new or additional CP information:

Contacts Add Contact

Membership	Contact is not a member	
FirstName	Gina	
LastName	Mazzetti	
Email	Gmazzetti@aacei.org	
Phone	3044130144	
Title	Coordinator Member Services	
Company Name	ABC	×Ŧ
	Save & close 🔻 Cancel	

If the new or additional CP is already a member, or has an AACE ID, select "Contact is also a member" and enter the AACE ID#. Continue to enter the new or additional CP information:

Membership	Contact is also a member 🗸	AACEID#	000000
FirstName	Gina		
LastName	Mazzetti		
Email	Gmazzetti@aacei.org		
Phone	3044130144		
Title	Coordinator Member Services		
Company Name	ABC	× •	

Select "Save & close"

Contacta Add Contact

ANNUAL ORGANIZATIONAL MEMBERSHIP DUES RENEWAL PROCESS

Access the Organizational Management App through the AACE International <u>website</u> or click <u>here</u>.

Enter your Access Code and hit enter or select the search icon.



To identify members, you do not want to renew for the next year:

Click on "Grid Edit" displayed directly above your roster.

Compar	nies > ABC ▶ Repo	orts & Charts				
Access Code:	499999ABC					
Company l	nformatio	n				
AACEID	Company	Membership Type	Membership Status	Historical Join Date		
499999	ABC	Corporate Member	Active	05-01-2021		
Total Paid Slots	# of Members	Slots Open				
25	<u>10</u>	15				
Member Rost To add some To remove so Remember to	ter Contact one new, either s omeone from you o select SAVE & C	ct Person Archiv select the ADD MEMBER or roster, select "GRID ED CLOSE.	ved Member Roster R link and enter the info DIT" and check the REN	nation OR select "GRID EDIT" and o	enter the details in the tabl	le (you may tab between th
Add Men	nber					

AACEID First Name v Last Name Start Date End Date Preferred Email Address Company Name Remove

Navigate to the person you <u>do not</u> want renewed for the next year, **enter December 31 of the current year (ex: 12/31/2021) in the end date field** and **check the "Remove" box**. Continue this action for additional members to not renew.

					_			
Full Report	Grid Edi	t Email M	ore 🔻 6 Members					_
	AACEID	First Name	✓ Last Name	Start Date	End Date	Preferred Email Address	Company Name	Remove
000		Sue	Doe	02-01-2019	12-31-2021	sdoe@whoolery.com	Whoolery Training LLC	- 🗸 🔶
000		Bob	Doe	06-04-2020		bdoe@whoolery@com	Whoolery Training LLC	
000		Jane	Doe	07-01-2021		jdoe@whoolery.com	Whoolery Training LLC	
000		Nancy	Green	08-14-2021	12-31-2021	ngreen@whoolery.com	Whoolery Training LLC	~
000		Bill	Moore	08-13-2021		billmoore@whoolery.com	Whoolery Training LLC	
000		Beth	Moore	08-13-2021		bmoore@whoolery.com	Whoolery Training LLC	

Select Apply Changes



Select Save to complete and save all changes

			Full Report	Grid Edit	Email Mor	re 👻 4 Members					
				AACEID	First Name	✓ Last Name	Start Date	End Date	Preferred Email Address	Company Name	Remove
			NEW 🖉 📀		Sue	Doe	02-01-2019	08-12-2021	sdoe@whoolery.com	Whoolery Training LLC	⊻
			NEW 🖉 📀		Bob	Doe	06-04-2020		bdoe@whoolery@com	Whoolery Training LLC	
Save Apply Chang	ges	Cancel	NEW 🖉 📀		Jane	Doe	07-01-2021		jdoe@whoolery.com	Whoolery Training LLC	
			NEW 🖉 💿		Beth	Moore	08-13-2021		bmoore@whoolery.com	Whoolery Training LLC	

The MSC will receive notification of your submittal and not include those identified on your renewal invoice and roster, who will be moved to the "Archived Member Roster" in January.

Your account will reflect the open slot(s) if you did not replace this member. Removed members can be viewed in your Archived Member Roster tab.

To add members to next year's roster:

Click on "Add Member"

	Access Code:	499999ABC			
~	Company l	nformatio	n		
	AACEID	Company	Membership Type	Membership Status	Historical Join Date
	499999	ABC	Corporate Member	Active	05-01-2021
	Total Paid Slots	# of Members	Slots Open		
	25	<u>10</u>	15		
	Member Ros	ter Conta	ct Person Archiv	ed Member Roster	
					-
	To add some	one new, either :	select the ADD MEMBER	link and enter the info	ormation OR select "GRID EDIT" and enter the details in the table (you may tab between the fields).
	To remove so	omeone from you	r roster, select "GRID ED	IT" and check the REN	MOVE box.
	Remember to	o select SAVE & O	CLOSE.		
	Add Men	nber			

The fields with a red * are required.

The Company Name field will automatically populate with your Company name.

- Enter the AACE ID#, if known
- Enter First Name
- Enter Last Name
- Enter January 1 of the next year in the "START DATE" field (ex: 01/01/2022)
- Enter the preferred Email address

٥	Member Roster >	Add Member > Reports & Charts
		If you are entering more than one person, use the drop-down arrow and select SAVE & NEW until you have entered all of your members. Then select SAVE & CLOSE. If you accidentally hit Save & Close before you are done, you will have an opportunity to add more once you are given an Access Code from Headquarters. Please DO NOT add your company aga
	Company Name *	ABC ×*
\longrightarrow	Enter AACE ID# (if known)	
-	First Name *	
-	Last Name *	
	Start Date *	mm-dd-yyyy 🏙
	Preferred Email Address *	
Save &	close 🔻 Cancel	

Click on "Save & close" to save your addition. You will be returned to you home page and will see the new person listed.

If you have more than one person to add, select "Save & New" and a new blank record will display.

Last Name *	
Start Date *	mm-dd-yyyy 🛗
Preferred Email Address *	
Save & close 👻 Cancel	
Save & close	
Save & new	
Save & keep working	

The MSC will receive the information and prepare your renewal invoice and roster to reflect the addition(s).

Making Payment

After final approval is received by the contact person, an invoice is provided for payment. Three options for payment are:

Credit card payment instructions:

- Click the credit card payment link on the invoice
- Provide credit card payment details
- Submit payment

Check payment instructions:

- Enclose a copy of the invoice and check made payable to AACE International, and mail to: AACE International, Attention: Membership, 726 East Park Avenue #180, Fairmont, WV 26554
- Upon receipt and processing of your check payment, a confirmation will be sent to you via email

Wire transfer payment instructions:

- View our <u>Wire Transfer Policy</u> and use the account details to complete your wire transaction
- Upon receipt and processing of your wire transfer payment, a confirmation will be sent to you via email